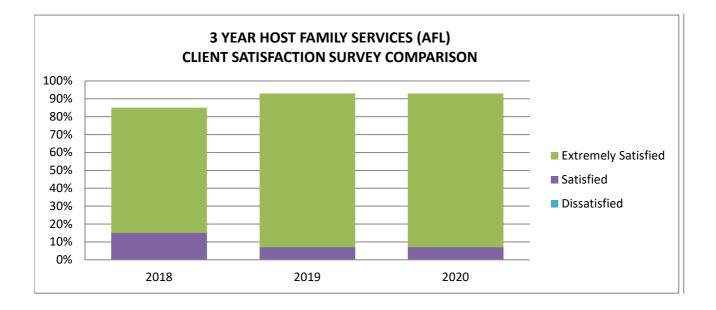
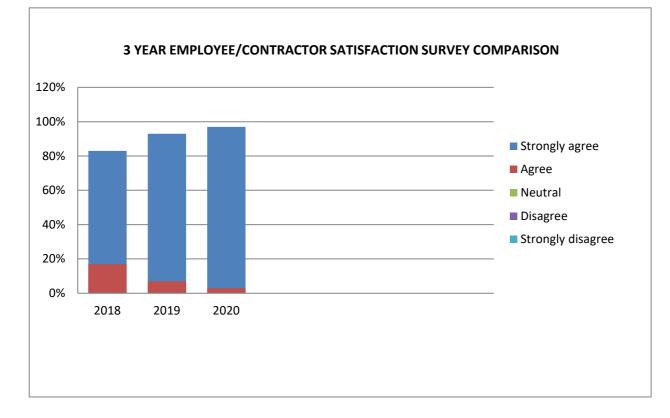
3 YEAR HOST FAMILY SERVICES (AFL) CLIENT SATISFACTION SURVEY COMPARISON									
	2018	2019	2020						
Extremely Satisfied	85%	93%	93%						
Satisfied	15%	7%	7%						
Dissatisfied									

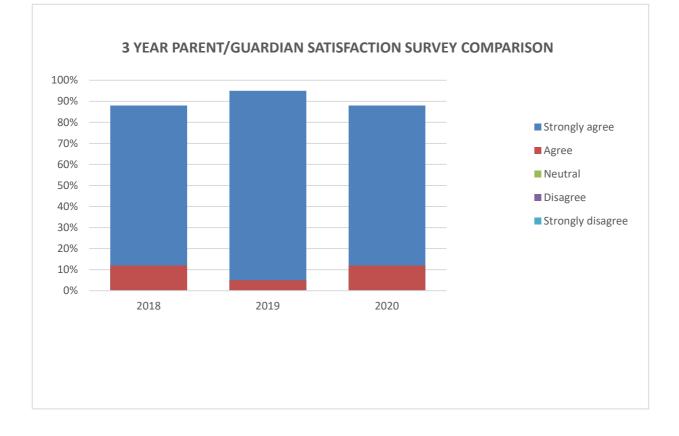


Achieved 100% Satisfaction

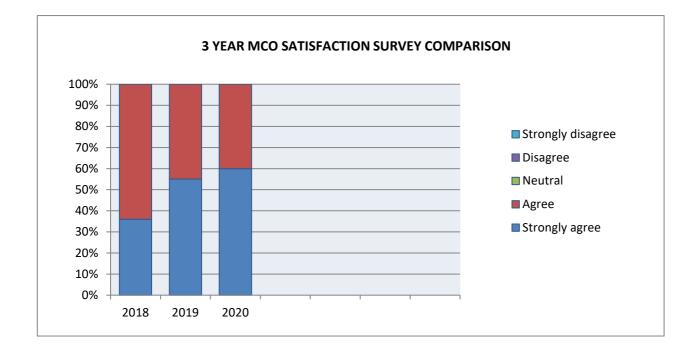
3 YEAR EMPLOYEE/CONTRACTOR SATISFACTION SURVEY COMPARISON								
	2018	2019	2020					
Strongly agree	83%	93%	97%					
Agree	17%	7%	3%					
Neutral								
Disagree								
Strongly disagree								



3 YEAR PARENT/GUARDIAN SATISFACTION SURVEY COMPARISON									
	2018	2019	2020						
Strongly agree	88%	95%	88%						
Agree	12%	5%	12%						
Neutral									
Disagree									
Strongly disagree									

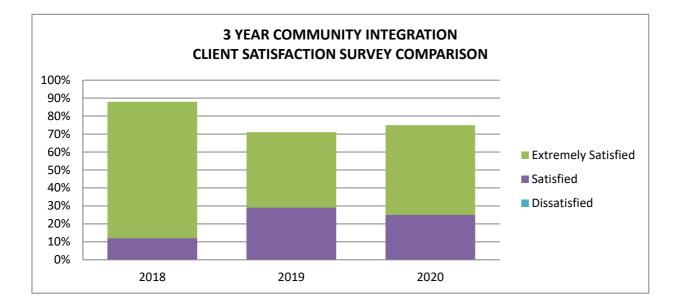


3 YEAR MCO SATISFACTION SURVEY COMPARISON									
	2018	2019	2020						
Strongly agree	36%	55%	60%						
Agree	64%	45%	40%						
Neutral									
Disagree									
Strongly disagree									

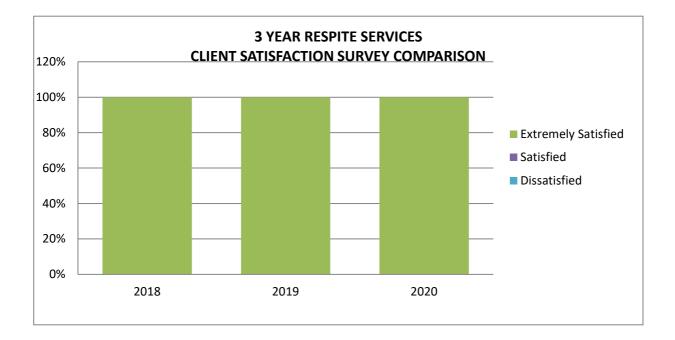


Achieved 100% Satisfaction

3 YEAR COMMUNITY INTEGRATION CLIENT SATISFACTION SURVEY COMPARISON								
	2018	2019	2020					
Extremely Satisfied	88%	71%	75%					
Satisfied	12%	29%	25%					
Dissatisfied								



3 YEAR RESPITE SERVICES CLIENT SATISFACTION SURVEY COMPARISON								
	2018	2019	2020					
Extremely Satisfied	100%	100%	100%					
Satisfied								
Dissatisfied								



3 YEAR SUPPORTED LIVING SERVICES CLIENT SATISFACTION SURVEY COMPARISON								
	2018	2019	2020					
Extremely Satisfied	100%	100%	100%					
Satisfied								
Dissatisfied								

